

2020 Research Study





METHODOLOGY

FIELDED: 7/20 - 8/10/2020



10-minute device agnostic survey

SecondMuse-supplied contacts (n = 595 total contacts) and Ipsos panels

Open quotas

Ipsos panels defined US entrepreneurs as:

- >18 years old
- Employed full time, part time, or self-employed
- Working in an organization with less than 250 employees
- Working in an innovative environment or small business
- Organizational decision maker

GENDER %	6	AGE	%	REGION	%	ETHNICITY	%	EMPLOYMENT	%
Male 6	5%	18-34	19%	Northeast	19%	White	68%	Full-time	53%
Female 3	5%	35-44	26%	Midwest	17%	Black	10%	Part-time	13%
		45-64	30%	South	35%	Asian	9%	Self-employed	35%
		65+	24%	West	29%	Others/Decline	13%		



ENTREPRENEURS AND THE ECONOMY OF TOMORROW



THE AMERICAN ECONOMIC MODEL COULD BE IMPROVED

The current American economic model has both strengths and weaknesses, but entrepreneurs largely agree that the system could be improved

Two thirds of entrepreneurs don't think our economy is on the right track (69%)

Entrepreneurs are two times more likely to call the economy corrupt than they would say it is inclusive





DIRECTION OF THE ECONOMY





INCLUSIVITY AND EQUITY ARE CHALLENGES, AND ENTREPRENEURS PIVOT TO THEIR COMMUNITIES

Our current economic model creates an uneven playing field (72%)

- Entrepreneurs believe that the system increases corruption (60%) and wealth gaps (51%), creating an environment that makes it more difficult to be an entrepreneur
- More work also needs to be done to improve inclusivity (69%)

Reinforcing policies and practices that strengthen our local communities can help sustain and build our entrepreneurial system

72%

believe our economy presents an **unlevel playing field**

89%

believe local, community-level coordination is essential to entrepreneurial success



ENTREPRENEURS' DIFFICULTIES DIFFER BY DEMOGRAPHICS

Contrasts between subgroups of entrepreneurs highlight the imbalances in our current economy

Perceptions of inclusivity are lower among women (91% not 'very inclusive') and non-white (82% not 'very inclusive') entrepreneurs

Women are also more than twice as likely as men to say that it's very hard to secure local resources (16% vs. 6%)



of women entrepreneurs don't think our economy is very inclusive



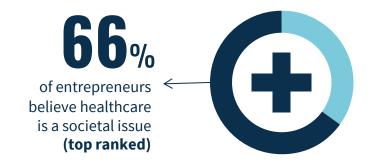
of **non-white entrepreneurs**don't think our economy is very



ACCESS TO CAPITAL AND HEALTHCARE WILL HELP

Improvements in how we manage our society (education, inclusivity, wealth gaps, healthcare) can trickle down to helping entrepreneurs

3 out of 10 (29%) entrepreneurs ranked access to capital / cash flow as their most critical need



MOST SUPPORTED MEASURES



#1

Capital 23%



#2

Education 18%



#3

Policy and government 14%

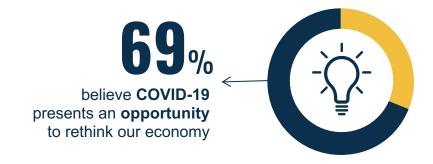


COVID-19 OFFERS AN OPPORTUNITY TO LEVEL THE PLAYING FIELD

Entrepreneurs believe that the economy is unprepared for COVID-19 and similar situations (67%), and express concern about their businesses' futures

Slightly less than half of the entrepreneurs surveyed have received no government aid (42%)

However, most entrepreneurs support an economy of the future (82%) and are ready to rethink our economy







Entrepreneurs are twice as likely to describe the current economy as "corrupt" rather than "inclusive," "stable," or "fair"

DESCRIPTORS OF CURRENT ECONOMY

CORRUPT RESILIENT UNFAIR OPEN
STABLE ENTREPRENEURIAL OUTDATED FREE
INNOVATIVE RACIST EFFICIENT UNETHICAL
PRIVILEGED INEFFICIENT INCLUSIVE
FAIR

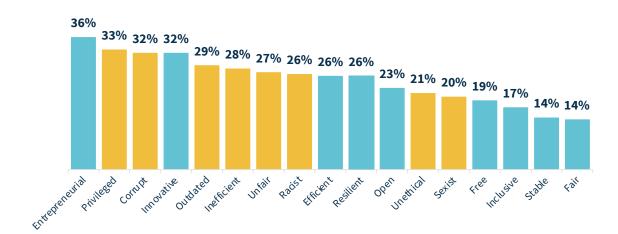


Entrepreneurs are twice as likely to describe the current economy as "corrupt" rather than "inclusive," "stable," or "fair"

DESCRIPTORS OF CURRENT ECONOMY

describe our economy as "Corrupt"

describe our economy as "Inclusive"

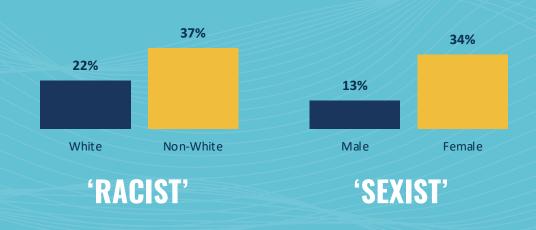




CURRENT PERCEPTIONS DEMOGRAPHIC BREAKOUT

Entrepreneurs who are demographic **minorities** are more likely to have **negative perceptions** toward the current economy







Entrepreneurs believe that our current economy is on the wrong track and negatively impacts them

EFFECT ON ENTREPRENEURS





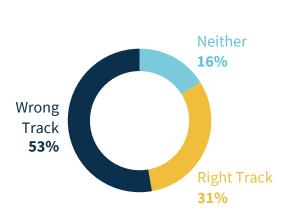


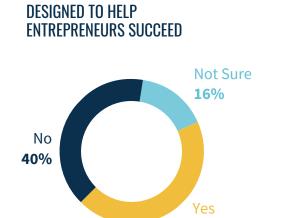


Entrepreneurs believe that our current economy is on the wrong track and negatively impacts them

EFFECT ON ENTREPRENEURS

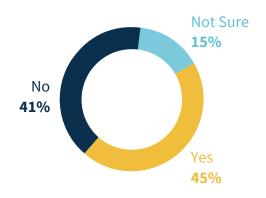






44%

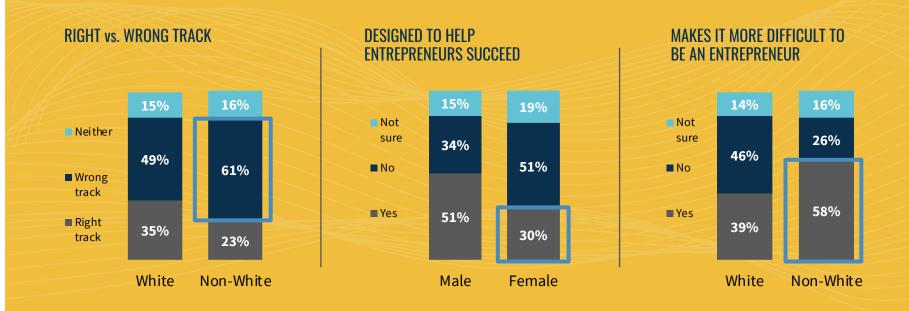
MAKES IT MORE DIFFICULT TO BE AN ENTREPRENEUR





CURRENT PERCEPTIONS DEMOGRAPHIC BREAKOUT

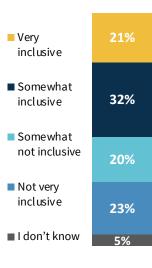
Women and non-white entrepreneurs experience more difficulties under the current model





More than two thirds of entrepreneurs agree that changes are needed for a **more inclusive economy**

CURRENT INCLUSIVITY IN ECONOMY







STATEMENT AGREEMENT



31%

We don't need to make changes to make our economy more inclusive

69%

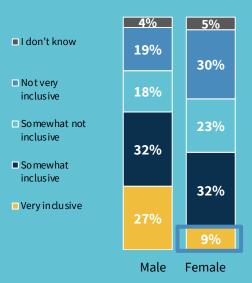
More needs to be done to make our economy work in a more inclusive way

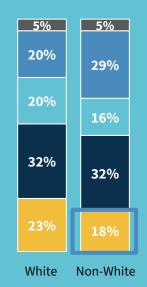


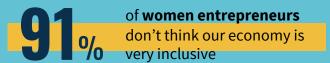
CURRENT PERCEPTIONS DEMOGRAPHIC BREAKOUT

Women and non-white entrepreneurs are more likely to have worse perceptions of inclusivity in our economy

CURRENT INCLUSIVITY IN ECONOMY





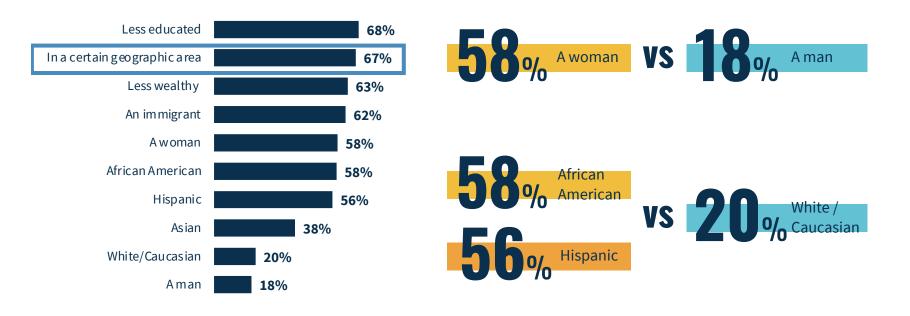


of non-white entrepreneurs
don't think our economy is
very inclusive



Entrepreneurs are clear on the factors that make it more **difficult to be an entrepreneur**

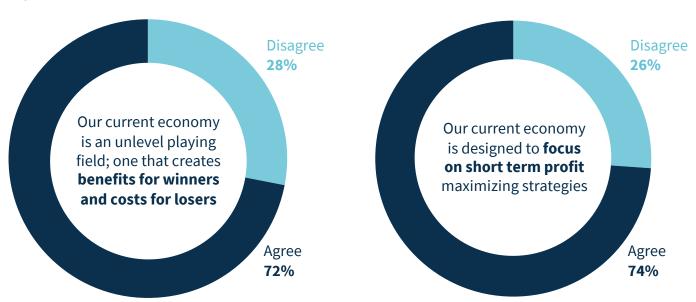
PERCEPTION OF ADDED DIFFICULTY AS AN ENTREPRENEUR IF YOU ARE...





Entrepreneurs believe that our current economy is an un-level playing field, which may be caused **by corruption and wealth gaps**

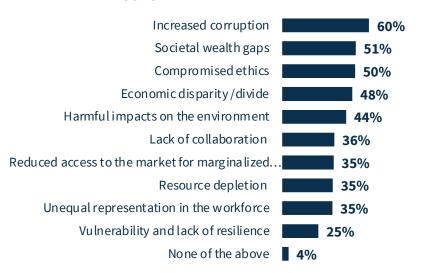
STATEMENT AGREEMENT



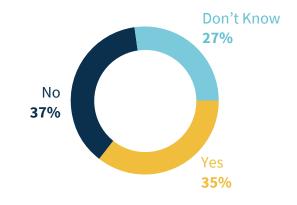


Entrepreneurs believe that our current economy is an un-level playing field, which may be caused **by corruption and wealth gaps**

NEGATIVE EXTERNALITIES IN CURRENT ECONOMY



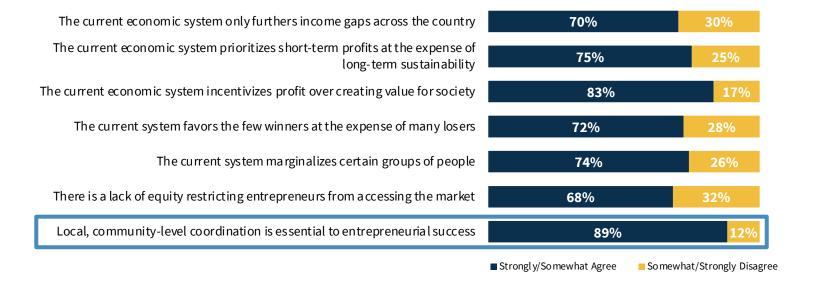
BELIEVE REDUNDANCIES ARE IN PLACE





Entrepreneurs support community-level coordination and widely agree on **flaws in the current system**

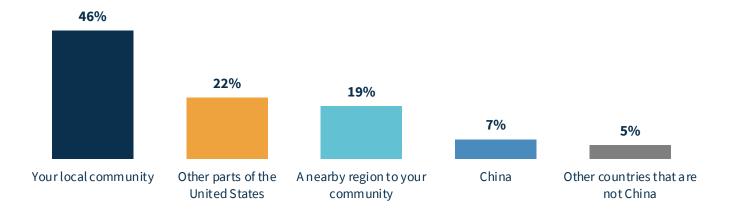
STATEMENT AGREEMENT





Nearly half of surveyed entrepreneurs believe it is hard to secure local resources for their businesses

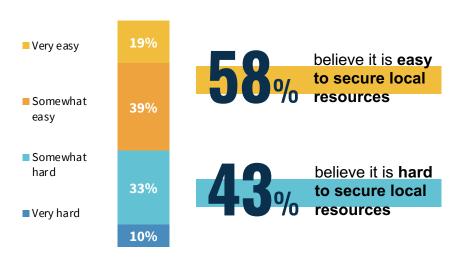
WHERE ENTREPRENEURS ACQUIRE RESOURCES





Nearly half of surveyed entrepreneurs believe it is **hard to secure local resources** for their businesses

EASE IN SECURING LOCAL RESOURCES



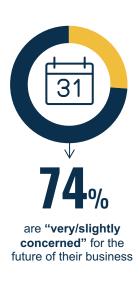


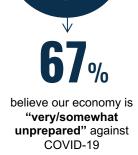


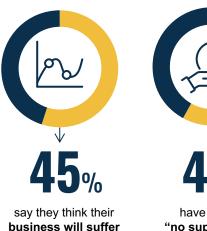
Most entrepreneurs are concerned for their business and believe that **COVID-19 presents an opportunity** to rethink our economy



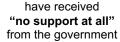


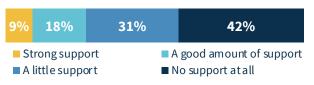












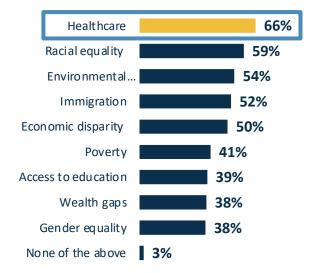


Not only is **healthcare** a top issue for the American public, but it is a key issue for entrepreneurs as well

WHICH THREE OF THE FOLLOWING TOPICS DO YOU FIND THE MOST **WORRYING?**

American Public	All Adults							
COVID-19	45%							
Healthcare	26%							
Racial injustice	26%							
Political extremism/polarization	24%							
Crime/gun violence	23%							
Climate change	17%							
Unemployment	16%							
Terrorism	13%							
Social inequality	13%							
Immigration	13%							
Government budget and debt	12%							
Education	12%							

HEALTHCARE, RACIAL EQUALITY, AND SUSTAINABILITY ARE KEY SOCIETAL ISSUES FOR **ENTREPRENEURS**





Entrepreneurs prioritize business-sustaining issues and community; education and policy changes are also supported

TOP PRIORITIES TO ADDRESS



1st ranked

2nd ranked



3rd ranked

Capital/ cash flow 29%

Affordable healthcare **12%**

Local business support 8%

MOST SUPPORTED MEASURES



Capital 23%

Education 18%

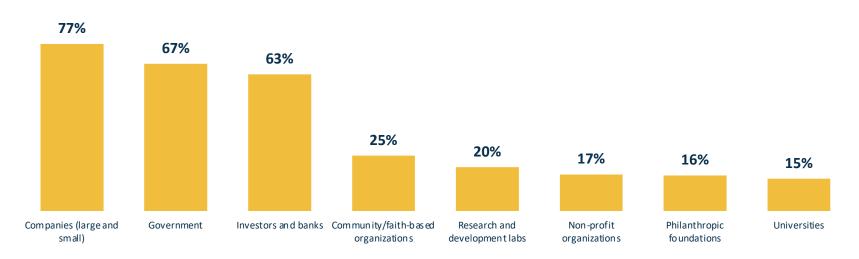


Policy and government 14%



Entrepreneurs believe that companies are most responsible in regulating ethics, followed by government and investors/banks

MOST RESPONSIBLE IN ENSURING ORGANIZATIONS ACT ETHICALLY AND RESPONSIBLY (RANKED 1ST/2ND/3RD)

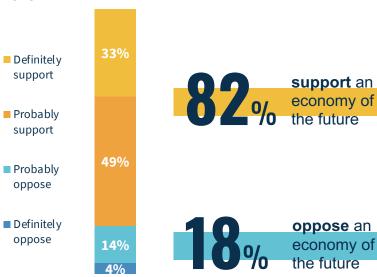




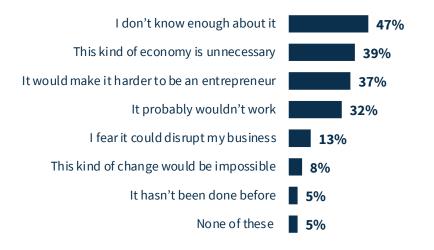
LOOKING TO THE FUTURE

Most entrepreneurs **support the economy of the future**, but a small minority need more information

LEVEL OF SUPPORT FOR ECONOMY OF THE FUTURE



REASONS FOR OPPOSITION TO NEW ECONOMY





LOOKING TO THE FUTURE

Most entrepreneurs **support the economy of the future**, but a small minority need more information

HOW SHOULD CHANGES BE IMPLEMENTED

A full overhaul of the economy across all industries and communities now



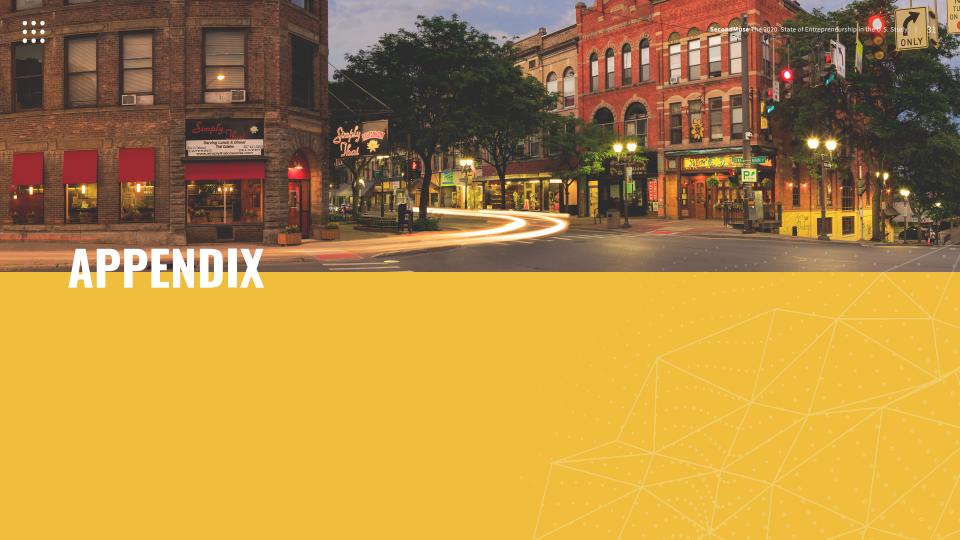
A staged progression, over time, in various industries and communities





hello@secondmuse.com

@secondmuse

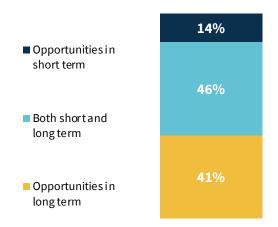




Entrepreneurs believe that our current economy is on the wrong track and negatively impacts them

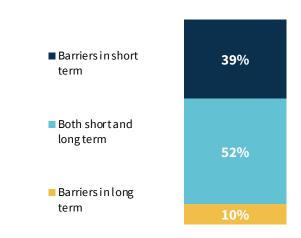
COVID-19 IMPACT ON BUSINESS

(AMONG THOSE WHO BELIEVE THEIR BUSINESS WILL THRIVE)*



COVID-19 IMPACT ON BUSINESS

(AMONG THOSE WHO BELIEVE THEIR BUSINESS WILL SUFFER)



*Note: Small base size (n = 37)